

# Get help to pay your energy bill



Are you experiencing short-term financial hardship, a crisis or emergency?

NSW Energy Accounts Payment Assistance (EAPA) can help you pay your electricity and gas bills.

[energy.nsw.gov.au/eapa](https://energy.nsw.gov.au/eapa)



November 2024

# Talk to us today about Energy Accounts Payment Assistance (EAPA)

EAPA helps people finding it hard to pay their electricity and/or gas bill because of short-term financial hardship, a crisis or emergency, such as:



loss of  
income



unexpected  
essential  
costs



natural  
disaster



received a  
disconnection  
notice

You may be eligible if all the following apply:

- ✓ you live in NSW
- ✓ you have an electricity or natural gas account for your home
- ✓ the bill is in your name
- ✓ you have not paid your most recent bill
- ✓ the bill you need help with is for an account that is still open
- ✓ you're experiencing a short-term financial hardship, crisis or emergency.

Check if you're eligible for EAPA and other rebates and find out how to apply:

Visit [energy.nsw.gov.au/eapa](https://energy.nsw.gov.au/eapa)

Call **13 77 88**

Visit a **Service NSW Centre**

