

Question 1:

What are your views on amending the baselines for calculating energy savings from residential and small business hot water upgrades? Where possible, please provide evidence to support your position.

We don't have a view on this matter.

Question 2:

What are your views on the additional co-payments for hot water system installations and upgrades? Where possible, please provide evidence to support your position.

We support the additional co-payments (\$200 plus GST) for hot water system installations and upgrades. We believe this will help to increase customer engagement to receive fit for purpose products and therefore drive good outcomes. This is because low co-payment risks low engagement and therefore low outcomes.

Question 3:

What are your views on the two transition options? Where possible, please provide evidence to support your position.

We support option 1 being the previous rule (meaning the current provisions) applying where an implementation date is within 3 months of the commencement date. This is because a 3 month transition for implementations is simple to implement, easy to be tracked and also accounts for scheduling complexity and completion of building works.

However there are circumstances where the installation is delayed, such as run out of stock, installer unavailability, complexity of building works, etc. although the contract is already in place, the evidence of which can be provided prior to the rule commencement. In these circumstances we would hope the scheme Administrator would consider this under the previous rule.