

Our commitment to help NSW small businesses afford their energy bills

National Energy Bill Relief for small businesses in financial year 2023–24



More than 300,000 NSW small businesses are eligible for the NSW and Australian Government's targeted and temporary energy bill relief payment of up to \$650 in financial year 2023–24 to help ease the cost of rising electricity bills.

Eligibility

To be eligible, your small business must be on a separately metered business tariff and consume less than 100 megawatt hours (MWh) of electricity per year.

If you run your small business using electricity from your home, you are not eligible. Other exclusions may apply.

One energy bill relief payment will be provided per small business.

How to apply

The application process is different depending on whether you are a retail or an on-supply (embedded network) customer.

Retail customers get your energy bill directly from an energy retailer.

If you are a retail customer, you do not need to do anything. Your energy retailer will automatically apply the energy bill relief to your electricity account if you are eligible from 1 July 2023 in quarterly instalments.

On-supply (embedded network) customers get an energy bill or invoice from, or on behalf of, the owners or management company where your business is located.

If you are an on-supply (embedded network) customer, you will be advised from October 2023 onwards how to apply.

Need more support

Visit the Service NSW website www.service.nsw.gov.au, visit a Service NSW Centre or call Service NSW on 13 77 88 Monday to Friday between 7am and 7pm.



Scan the QR code or visit energy.nsw.gov.au/households/rebates-grants-and-schemes/national-energy-bill-relief

