



# NSW Family Energy Rebate



Application form: Embedded network (on-supply) households

This form is to be used by eligible households in an embedded network (on-supply) such as a retirement village, caravan park or strata scheme.

Rebate amount

**\$198 / \$22\***



## How to complete this form

- The applicant's name must match the name on the:
  - electricity bill or invoice
  - 2024-2025 Family Tax Benefit correspondence
  - Services Australia Customer Reference Number (CRN)
  - bank account.
- The address must be the applicant's principal place of residence.
- Use CAPITAL letters.
- Complete all pages.

## Submitting this form

Before you send this application have you:

- Verified all details you have supplied are correct?
- Filled out all sections of this form?
- Signed and agreed to all the conditions listed in the declaration?
- Attached a copy of all pages of your most recent energy bill?

Post the signed completed form and a copy of your most recent electricity bill to:

**NSW Family Energy Rebate (On-Supply), PO Box 435, Parramatta NSW 2124.**

Do not use staples or sticky tape on documents.

\*The Family Energy Rebate is \$22 for households that also receive the NSW Low Income Household Rebate.

## Applicant details

The applicant must be the primary account holder of the electricity account at the applicant's primary place of residence.

Services Australia CRN:	
First name:	
Last name:	
Community/village name or strata plan number:	
Site/unit number:	
Street address:	
Suburb:	
Postcode:	
Contact phone number:	
Email address:	
Postal address (if different from above):	
Suburb:	
Postcode:	

## Applicant bank details

Bank name:	
Account name (e.g. Mr S Smith):	
BSB number:	
Account number:	

If you're eligible for the rebate, the NSW Department of Climate Change, Energy, the Environment and Water (DCCEEW) will pay the rebate into the account you have provided above. Please ensure that the bank details are correct. If you provide us incorrect bank details, we may pay the rebate into that account. This means you may not receive a rebate payment unless the funds are returned. This may affect your eligibility for other rebates. It is entirely your responsibility to ensure the bank details you provide on this form are correct.

## Applicant declaration and authorisation statement

I, the applicant, authorise:

- DCCEEW to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia to provide the results of that enquiry to DCCEEW.

I understand that:

- Services Australia will disclose personal information to DCCEEW including my name, address, payment type, payment status and concession card type and status to confirm my eligibility for the NSW Family Energy Rebate.
- This consent, once signed, remains valid while I am a customer of DCCEEW unless I withdraw it by contacting DCCEEW or Services Australia. I can get proof of my circumstances or details from Services Australia and provide it to DCCEEW so they can determine my eligibility for the NSW Family Energy Rebate.
- If I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the NSW Family Energy Rebate provided by DCCEEW.
- I must include a copy of my most recent energy bill/invoice with this application.
- It is my responsibility to ensure that all the information provided in this application is, to the best of my knowledge, true and correct and I will notify DCCEEW in a timely manner, of any changes to my information.
- I may be required to provide additional information about my eligibility.
- I can only receive the NSW Family Energy Rebate once per financial year.
- By signing this document, I confirm that I have read and understood the attached Privacy Collection Notice (also available at [www.energy.nsw.gov.au/privacy-collection-notice](http://www.energy.nsw.gov.au/privacy-collection-notice)).
- It is a criminal offence under the *Crimes Act 1900* to provide false or misleading information.

Applicant signature:

Date:

### Consent for person to act on the applicant's behalf (optional)

Only complete this section if you would like someone to act on your behalf in relation to this application.

I authorise

who can be contacted by phone on

or via email at

to communicate with DCCEEW on my behalf about this application.

**I understand that I can withdraw this consent at any time by contacting DCCEEW on (02) 8073 9255.**

### Consent to contact (optional)

I consent to DCCEEW to contact me about my experience applying for the rebate.

# Energy rebates and National Energy Bill Relief



## Privacy collection notice

The Department of Climate Change, Energy, the Environment and Water (the department, we, us) is collecting your personal and health information (your information) through this form.

### Why are we collecting your information?

We are collecting your information to assess eligibility, administer payments, evaluate, research and audit one or more NSW Social Programs for Energy. We may also use this information to assess your eligibility and administer payments for other energy related financial assistance.

### How will we share your information?

We may share your information with your energy provider, government agencies such as Services Australia or third-party service providers. We will only share your information when necessary and only to assess your eligibility for NSW Social Programs for Energy or for research or audit purposes. This may include sharing your information with Services Australia to check your eligibility for a concession.

For customers living in an embedded network, we may share your details such as name, address and Centrelink Customer Reference Number (CRN) with your energy retailer or exempt seller. We will only share your information if your energy retailer or exempt seller is responsible for delivering the energy rebates to you.

Otherwise, we will not share it with anyone else unless you give your consent, or the law requires or allows us to do so.

### Are you required by law to give us your information?

You are not required by law to provide us your information. However, if you choose not to provide the required information, it is unlikely that we will be able to process your application and determine whether you are eligible for one or more NSW Social Programs for Energy, except in very limited circumstances.

### Your right to access and correct your information

To access or correct your information, please contact us.

#### Post

**Social Impact Programs, Department of Climate Change, Energy, the Environment and Water**

PO Box 435 Parramatta, NSW 2124

#### Email

**NSW energy rebates email address:** [rebates@energysaver.nsw.gov.au](mailto:rebates@energysaver.nsw.gov.au)

#### Call

**Phone number:** 02 8073 9255

### Further information

More details on how your information is handled can be found at [energy.nsw.gov.au/privacy-collection-notice](https://energy.nsw.gov.au/privacy-collection-notice).