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Tim Stock, Manager Clean Energy Programs
Energy Delivery and Coordination
NSW Department of Planning and Environment
Division of Energy, Water and Portfolio Strategy

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25 January 2018

Dear Sir/Madam

AGL welcomes the opportunity to respond to the NSW Government's consultation on the Energy Savings Scheme (ESS) Rule Change 2017-18, which closes for comment on 26 January 2018.

AGL is one of Australia's leading integrated energy companies and largest ASX listed owner, operator and developer of renewable generation. Our diverse power generation portfolio includes base, peaking and intermediate generation plants, spread across traditional thermal generation as well as renewable sources. AGL is also a significant retailer of energy, providing energy solutions to over 3.7 million customers throughout eastern Australia.

As a customer-focussed business, AGL endeavours to provide customers with products and services that best meet their diverse wants and needs. We have undertaken extensive consultation and research to obtain feedback on the ways in which we can better serve our customers. For example, AGL is developing solutions to help customers better manage their energy usage in their homes and business. Our Energy Insights App, part of a \$300 million program of digitally transforming how customers interact and engage with us, educates customers about the drivers of their own energy consumption and how to save on it. Other innovative offerings include our Self-Service Meter Read and One Minute Move.

Thus, our comments in the attached response document reflect benefits for our customers, as well as our technical observations and comments. Please note that, as AGL does not undertake residential activities under the ESS, we have confined our responses to commercial lighting, an area in which AGL is increasingly active.

For technical queries, please contact Marcus Johnston, Project Development Manager, Market Solutions, email: mjohnston4@agl.com.au, telephone (02) 9921 2111.

For all other enquiries, please respond to myself.

Yours sincerely,

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