

Energy literacy recorded webinar resources

- 1) First response to bill crisis
 - a. Information on [estimated bills and meter reading](#).
 - b. Check the [Energy Saver website](#) if the resident is eligible for any rebates
 - c. Check the [Energy Made Easy](#) website for comparable electricity rates and energy plans
 - d. Contact [Energy and Water Ombudsman NSW](#) for assistance if the resident is having problems resolving issues with their retailer
 - g. Residents can sign up with [Centrepay](#) to assist with paying energy bills
- 2) General tips to increase thermal comfort and cut energy bills
 - a. Two-minute [video](#) called "Don't Sweat the Small Stuff"
 - b. A [printable guide](#) from "Better Renting" to help renters cut their bills and boost comfort.
- 3) Staying cool in summer
 - a. [Printable tips](#) to keep cool in summer
 - b. [Help](#) from Choice for when buying a cooling appliance
- 4) Staying warm in winter
 - a. [Printable tips](#) to keep warm in winter
 - b. [Help](#) from Choice for when buying a heating appliance
- 5) Cutting hot water use
 - a. This [website](#) gives good detailed comparison between types of hot water systems
- 6) Dealing with plug-in appliances
 - a. [Information](#) on buying energy efficient appliances
 - b. [Information](#) from Choice for buying the most efficient appliances that are affordable
- 7) Tips for social housing asset managers on prioritising upgrades
 - a. This [Guide](#) to Implementing Low Carbon Retrofits for Social Housing is a simple guide for people involved in social housing upgrades
 - b. Facebook [group](#) "My Efficient Electric Home" is a great source for ideas and debate about improving home energy efficiency.
 - c. This 5 minute [video](#) from Sustainability Victoria is a good intro on energy efficiency in homes.